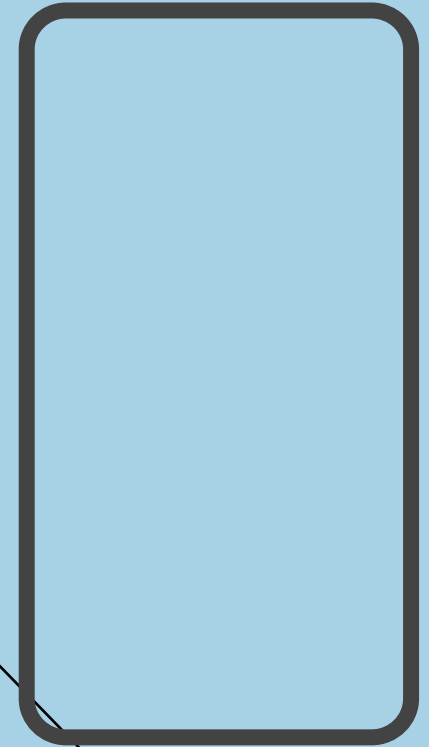
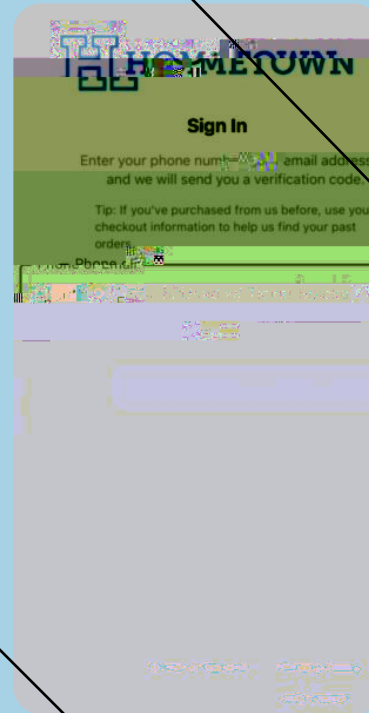


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1. Enter your email address associated with your Ticket Spicket Account
  - a. Using the same email address as your Ticket Spicket account will allow you access to your current passes and any ticket purchased in advance.
  - b. Once you tap submit, you will receive an email with a verification code to enter on the next screen.
2. Enter the code you received in the email.
3. You will land on the app's home screen once the email has been verified.



## HomeTown Fan Experience

The HomeTown Fan Experience combines the search experience you and your fans are familiar with, now with a new look! The HomeTown Fan Experience simplifies the ticket purchasing process by providing a single destination where fans can search, purchase, and manage their tickets and passes in a single experience.

What is changing for your fans?

The link or URL fans will now use is: [events.hometownticketing.com](https://events.hometownticketing.com)

- ” Anyone trying to reach [events.ticketspicket.com](https://events.ticketspicket.com) will be automatically redirected to the new URL.
- ” The Ticket Spicket App will be decommissioned by February 28 and all users will be able to use the HomeTown Fan App moving forward.

What does this mean for your fans?

- ” During your fans first login, please encourage them to add their email address to link any previously purchased tickets or passes to their account.
- ”





Where can I find the new app?

Similar to before, you can easily buy and store your digital tickets to events from your mobile phone with the HomeTown Fan App, available for both [iOS](#) and [Android](#) devices.